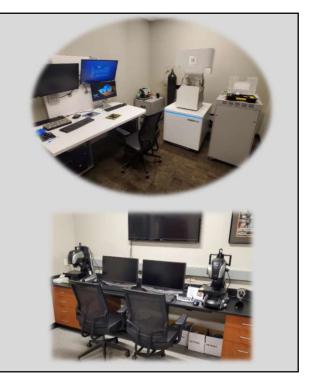


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# Technical Services (TS) Lab

- In Operation Since June, 2013
- Our Mission:
  - Provide a lab service dedicated to our customers
  - Provide enhanced technical services to our customers
  - Reduce time to resolve customer claims and other customer technical issues





# TS Lab Capabilities

Charter Steel's Technical Services Laboratory employs a staff of 8 including 2 degreed metallurgists with over 50 years of combined experience. We provide a full array of testing capabilities and investigative services to our customers. Capabilities include:

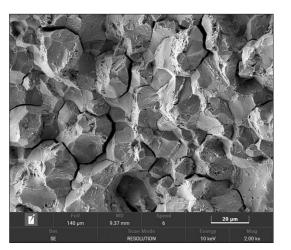
- Scanning Electron Microscopy
  - Tescan MIRA (Acquired in 2023):
    - Field Emission, Variable Pressure, Bruker<sup>®</sup> EDS, RJ Lee IntelliSEM<sup>®</sup> Automated Inclusion Analysis, EBSD (planned for 2025) and WDS (planned for 2026)
- Optical Microscopy:
  - 2 Keyence VHX 7000 digital microscopes, 1 Olympus DSX digital microscope, 1 BX51M optical microscope, 1 Zeiss stereomicroscope
  - Image analysis software (Keyence, Olympus, Clemex, Pax-It)
  - Image Stitching, Image Stacking, 3D Rendering, Automated Measurements
- Mechanical Testing:
  - Automated Microhardness (HV & HK) with Mapping, Rockwell (B, C and superficial)
  - Accredited production labs provide chemistry, tensile, and other routine tests.
- Sample Prep:
  - Full suite of metallographic equipment (sectioning, mounting, grinding, polishing, and etching)

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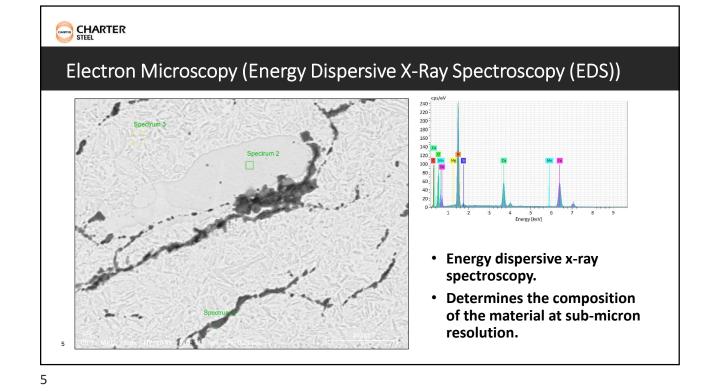


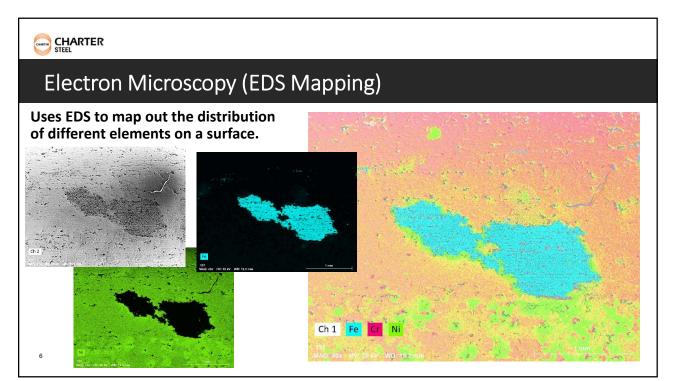
## Electron Microscopy (Fractography)

- The scanning electron microscope allows for detailed examination of fracture surfaces at magnifications over 10,000X.
- The features on the surface allow us to determine the failure mode (ductile overload, fatigue, etc.)

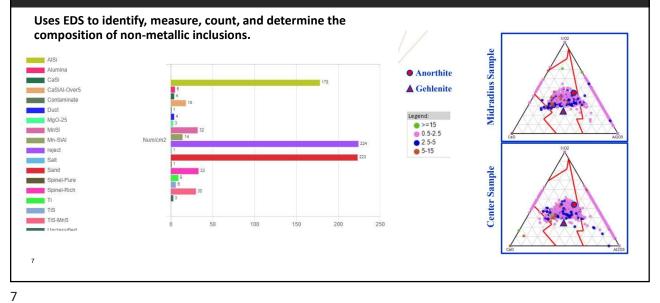


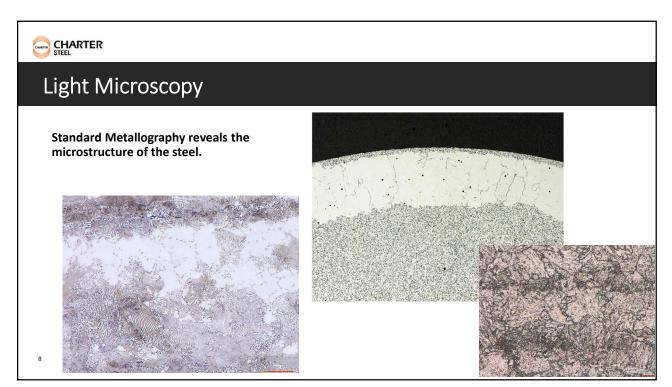
Fracture surface taken on Tescan





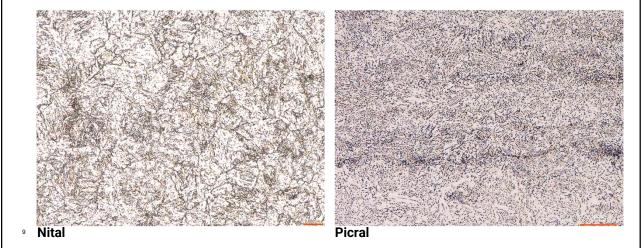
# Electron Microscopy (Automated Inclusion Analysis)

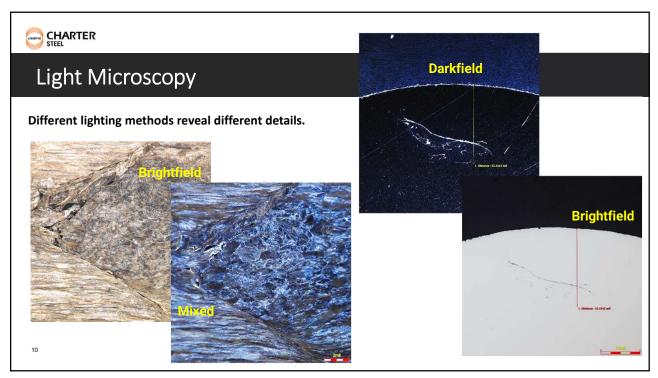




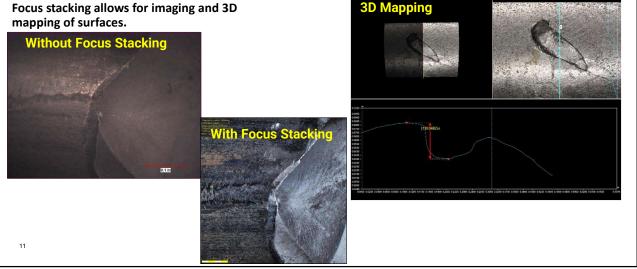
# Light Microscopy

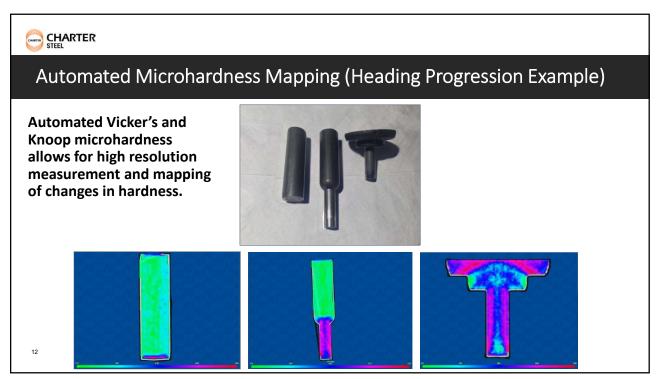
Different etchants reveal different details.





# Digital Light Microscopy (Keyence VHX and Olympus DSX) ocus stacking allows for imaging and 3D 3D Mapping





## Customer Support – Case 1

Issue: Fractures during bending of zinc coated wire.

**Visual:** Un-broken end was shiny/smooth while broken end was dull with "orange peel" texture.

Mechanicals: Hardness was approximately 30-32 HRC.

**Microstructure:** Significant grain coarsening was observed in broken end area.

**SEM/EDS:** Fracture origin exhibited brittle intergranular failure. Zinc was detected on the fracture surface.

**Conclusion:** The fracture was the result of liquid metal embrittlement caused by localized heating of the steel after the application of the zinc-chromate coating.



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## Customer Support – Case 2

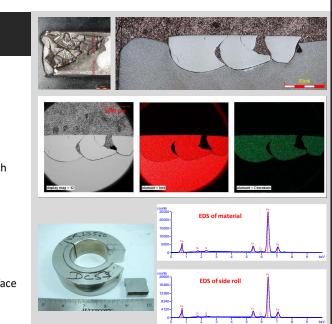
Issue: Material cracked/broke during cold rolling.

**Visual:** The break occurred at an area of rolled-in material/particles.

**Microstructure:** Grain deformation showed material was rolled-in at some point after annealing. Material did not etch indicating it was not 1043 (parent material).

**SEM/EDS:** Rolled-in material exhibited 8.7% Cr. Later EDS analysis of a side roll (provided by customer) showed nearly identical chemistry.

**Conclusion:** The break was the result of material from a broken side roll being cold rolled on to the raw material surface at the customer.



### Customer Support – Case 3

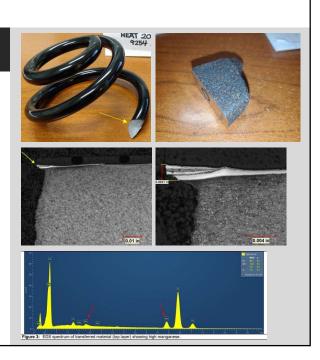
**Issue:** Spring broke during testing.

**Visual:** The fracture origin was located at the surface along the inside diameter of the spring.

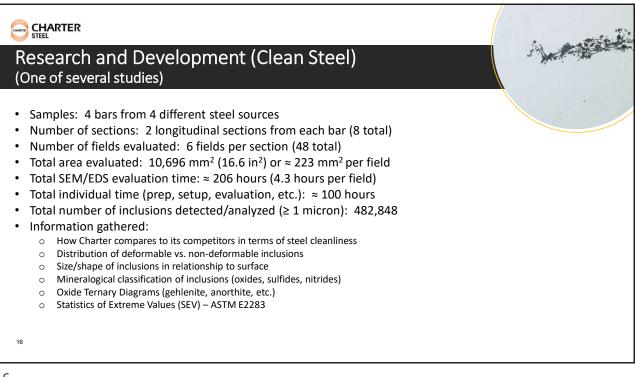
**Microstructure:** Heavy grain deformation resulting an adiabatic martensite layer from damage prior to powder coating was observed at the fracture origin. There was also foreign material embedded at the area of damage.

**SEM/EDS:** The foreign material exhibited  $\approx$ 12.4% Mn and  $\approx$ 1.6% molybdenum. Customer later submitted a sample which contacts spring during forming, and chemical analysis (via OES) matched EDS findings.

**Conclusion:** The break was the result of mechanical damage imparted on the spring surface during manufacture.



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## Looking to the Future – Industry Technical Challenges

#### • UHS Fasteners

- $\circ~$  Resistance to IHE/EHE
- $\circ~$  Enhanced formability
- $\circ$  Phosphate-free coatings
- Sustainability/Carbon Footprint
  - Microalloy development/advancement
  - Thermo-Mechanical Rolling (TMR)
  - Replacing BOF with EAF
- Increased Fatigue Strength in Springs
  - Cleaner steel (enhanced inclusion evaluation)
  - Casting practices (larger reductions, acid slag)

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